

Event management

Manage burst, sewer overflow and water quality events quickly and effectively

EVENT MANAGEMENT ENABLES
EVERYONE TO PLAY THEIR PART,
WHEREVER THEY ARE, IN EFFICIENTLY
DIAGNOSING AND RESOLVING EVENTS
LARGE AND SMALL

CHALLENGES

Relevant information is hard to come by because it is held in different people's heads and disparate systems. This makes it difficult to keep everyone, in every location, up-to-date with every action and decision, and the rationale behind it.

For large events an incident room is set up and people often have to stay late or come into the office early or at weekends. Smaller events are managed in an ad hoc way and may escalate into large events, which results in time being lost in the diagnosis and resolution of events.

This type of management can lead to many complications, including missed or duplicated information and impeded decision making. All of this leads to more water loss, more pollution, larger customer impact, increased penalties and more damage to your reputation.

MORE INFO

Learn more about our intelligent network solutions! Visit **WWW.i2OWATER.COM**

THE SOLUTION

SOFTWARE THAT:

- Helps ensure all appropriate actions are taken and none are duplicated
- Records actions and rationale an irrefutable audit trail
- Enables decisions to be made in possession of all available information
- Enables people to track progress either by logging in, or by having it pushed to them by email/SMS
- Makes information available on all types of devices in all locations (office, field, home) making decision making possible from amy location

RESULTING IN:

- Less water loss
- Less pollution
- Improved customer satisfaction
- Minimised penalties
- Minimised damage to reputation

WHY i20?

i2O's solutions currently help more than 100 water companies in 45 countries. We monitor and control water supply to more than 50 million people around the world, helping to reduce leakage by up to 47% and burst frequency by up to 65%.



ADD ACTIVITY AND UPDATE STATUS DURING EVENT LIFECYCLE CLOSE EVENT AND REPORT MONITOR EMAIL/SMS UPDATE

WHY CHOOSE 120'S EVENT MANAGEMENT SOFTWARE?

i2O OFFERS THE HIGHEST LEVEL OF QUALITY AT THE LOWEST LIFETIME COST. IT SUPPORTS CLIENTS FULLY IN THEIR USE OF i2O SOLUTIONS. i2O INVESTS HEAVILY IN R&D, WORKING WITH CLIENTS TO IMPROVE EXISTING SOLUTIONS AND BRING NEW SOLUTIONS TO MARKET. KEY ADVANTAGES OF EVENT MANAGEMENT SOFTWARE:

- · Simple and easy to use
- Available on all devices PC, laptop, tablet, phone
 24 hours a day, 7 days a week, 365 days a year
- Powered by Badger Software's CLIO product, used by almost every police force in the UK for critical incident management as well as by a range of other industries for general event management
- Pre-loaded with standard water industry event and activity types
- Can be tailored to local language, terminology and business processes
- No IT hardware, implementation or maintenance
- Continuouse improvement of functionality at no additional cost

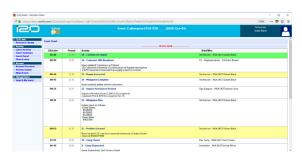
TOOLS



Active events (dashboard)



Event summary



Event detail